

Quality and Environment Policy Sanitec KOŁO

Our company is a manufacturer and distributor of a wide range of bathroom equipment.

In pursuing our high-level goal we focus on an attempt to satisfy continuously growing requirements of our customers and to ensure maximum effectiveness at the same time. We know more than well that satisfaction of our customers is a condition for our existence and further development.

Having built a high level of ecological awareness we have run our operation in the least oppressive way to the environment, and have been attaching a lot of weight to its protection-related issues.

As the staff in Sanitec KOŁO we respond to the following everyday challenges:

- we ensure customer satisfaction through timely deliveries of goods ordered, with agreed quality parameters at fair prices
- we check the level of customer satisfaction in relation to products and services offered regularly
- we apply current standards, regulations and comply with any and all requirements concerning our organization
- we improve manufacturing processes regularly through the implementation of the Sanitec Production System, which leads to continuous improvement of quality and effectiveness
- we optimize an impact of our organization on the environment using raw materials, materials and natural resources reasonably
- we prevent from contamination of the environment and hazards to it
- we segregate waste generated for its reuse
- we raise pro-ecological awareness and knowledge of our employees
- we monitor technical developments and progress in our industry worldwide, which makes our offer even more attractive
- we improve our organization by ensuring proper communication, assignment of responsibility, also by defining authorizations—irrespective of the position taken – for each employee to become responsible for quality of his/her work and for relations with both external and internal customers
- we improve qualifications of our employees by providing them with opportunities for further education and training
- we provide our employees and partners with friendly work conditions.

To follow the Quality and Environment Policy the Management of Sanitec KOŁO introduced, maintains and improves the organization management system complying with ISO 9001:2008 and ISO 14001:2004.

The Quality and Environment Policy of Sanitec KOŁO is well known to its employees and firms operating on our behalf; it is also available to all persons concerned.

President, Management Board

Przemysław Powalacz
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